

Please be advised to the following as it relates to after hours contacts.

- After hours is considered any time before 8:00am or after 5:00pm Monday through Friday, all day Saturday & Sunday, and all national holidays.
- After hours property management related issues or concerns should be directed to Elite Facility Services.
- Elite Facility Services can be reached directly at 952-388-9665 or by calling our office and following the voice prompt to press “3”.

Please see below for additional information on placing an “after-hours” call.

HJ Development hired Elite Facility Services to handle all after-hours calls/emergencies. Elite Facility Services is comprised of trained professionals that are equipped to handle any situation. In the event you need to place an after-hours call please follow the below steps.

1. Call our office at 952-476-9400 and dial “3” as prompted, or call Elite Facility Services directly as stated above.
2. The Elite Facility Services technician will ask you for the following information.
  - Name
  - Phone Number
  - Store Name/Address
  - Shopping Center Name
  - The Reason for the Call/Nature of the Problem

Once they have gathered all of the above information they will address your after hours emergency as quickly and efficiently as possible.

Please report the after-hours call to your Property Manager during the next business day.

If you have any questions, or need additional information, please contact our office directly.