

After-hours emergency procedures are outlined below. For any questions or to discuss further, please contact your Property Manager.

- After-hours is defined as any time before 8:00 AM or after 5:00 PM, Monday - Friday, as well as all day on Saturdays, Sundays and national holidays.
- After-hours issues or concerns should be directed to Kevin DeNicola with Mid-America Building Services.
- For after hours support, please call 262-443-8775.
- Please be prepared to provide Mid-America Building Services with the following information:
 - Your name
 - Your phone number
 - Your location name/address
 - The development/shopping center name you are calling about
 - The reason for the call/nature of the problem

Mid-America Building Services will address the issue as quickly and efficiently as possible once they have gathered this information.

As a reminder, please report the after-hours call to your Property Manager on the next business day.

